

Behavioral Health Integration (BHI) - Implementation Plan

Team Name:	
Date Updated:	

About the BHI Implementation Plan

- An implementation plan is crucial for integrating behavioral health services into a health care system.
- The implementation plan provides a structured roadmap with a detailed sequence of steps and actions required for successful integration, including: action items, roles/responsibilities, streamlines the process and sequencing necessary tasks in the right order.
- By completing the Implementation Plan, the organization:
 - Prepares for the BHI pilot at the practice/clinic site
 - Identifies successful practices and lessons learned
 - Develops a “playbook” for spreading BHI to other practice/clinic sites

Instructions

- Each team should complete a Behavioral Health Integration Implementation Plan which will guide teams through strategic decisions and capture next steps to advance the integration project.

Integration Model Selection

- Objective: Decide on organization’s behavioral health integration model

Area	Team Response
1. Who are the internal stakeholders identifying our organization’s behavioral health integration needs? Consider... <ul style="list-style-type: none"> • Who is the highest-level advocate in our organization? 	<ul style="list-style-type: none"> •
2. What are the needs of our patients and providers around behavioral health integration? <ul style="list-style-type: none"> • Patient population – <i>examine recent screening data and other known data sources</i> • Providers/staff – <i>consider looking at recent staff surveys or conduct a mini focus group</i> 	<ul style="list-style-type: none"> • Patient population • Providers/staff
3. Which populations of patients are we targeting?	<ul style="list-style-type: none"> • Target Population:

Area	Team Response
<ul style="list-style-type: none"> Patients with common chronic mental illnesses, such as depression and anxiety All patients with behaviorally influenced health conditions 	
<p>4. Do we have a pilot practice/clinic site identified to launch behavioral health integration? What site is it?</p> <p>a) If yes, add additional detail about this location's...</p> <ul style="list-style-type: none"> Providers Patient volume Accessibility Physical set up Telehealth IT support <p>b) If not, what information do we need to collect to select a practice/clinic pilot site?</p>	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No</p> <p><input type="checkbox"/></p> <ul style="list-style-type: none"> Site name: <ul style="list-style-type: none"> Site details:
EHR and Billing Infrastructure	
<p>5. Does your EHR system provide the flexibility to customize billing codes or templates to align with the unique requirements of the PCBH or CoCM billing structure?</p>	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No</p> <p>Current State:</p> <p>Changes Needed:</p>
<p>6. Are you able to track and monitor billing activities related to PCBH or CoCM services through your EHR system, including claim submissions, rejections and reimbursements?</p>	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No</p> <p>Current State:</p> <p>Changes Needed:</p>



If looking to select the Collaborative Care Model (CoCM):	If not selecting CoCM, skip to Question 11.
7. Can we commit to regular access to a psychiatric consultant? How?	<input type="checkbox"/> Yes <input type="checkbox"/> No <ul style="list-style-type: none">• Current state: • Changes needed:
8. Can we commit to hiring a behavioral health care manager (BHCM)?	<input type="checkbox"/> Yes <input type="checkbox"/> No <ul style="list-style-type: none">• Current state: • Changes needed:



If looking to select the Collaborative Care Model (CoCM):	If not selecting CoCM, skip to Question 11.
9. Can we adhere to using a patient registry for patient follow-up?	<input type="checkbox"/> Yes <input type="checkbox"/> No <ul style="list-style-type: none">• Current state: • Changes needed:
10. Can our billing systems allow for CoCM billing to happen under the PCP?	<input type="checkbox"/> Yes <input type="checkbox"/> No <ul style="list-style-type: none">• Current state: • Changes needed:

If selecting PCBH:	Skip Questions 11-12 if selecting CoCM
<p>11. Can we commit to hiring or recruiting (internally or externally) an embedded licensed behavioral health clinician?</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No <ul style="list-style-type: none"> • Current state: • Changes needed:
<p>12. Can we provide physical space in the office to support collaboration?</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No <ul style="list-style-type: none"> • Current state: • Changes needed:

Decisions	Responses
<p>a) Our organization’s behavioral health integration model will be:</p> <ul style="list-style-type: none"> - Will we need additional approval for this decision, and if so, by which groups? 	<input type="checkbox"/> CoCM <input type="checkbox"/> PCBH <ul style="list-style-type: none"> • Additional notes:



Decisions	Responses
13. What organizational or staffing changes will we need, if any?	<ul style="list-style-type: none">•
14. What additional information do we need before we can select an integration model?	<ul style="list-style-type: none">•

Action Plan

- Complete an Action Plan (work needed, lead, task, due date) for next two months of work that needs to happen to launch planning for your BHI integration model.
- Refer to CQC’s [Behavioral Health Integration Improvement Collaborative Curriculum](#) for additional resources supporting next steps.

<i>Due Date</i>	<i>Lead & Task</i>
-	<ul style="list-style-type: none"> - Lead: - Task:
-	<ul style="list-style-type: none"> - Lead: - Task:
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