# 30+ Years of Real Impact

# PACADVANTAGE: FORERUNNER OF THE AFFORDABLE CARE ACT (ACA) EXCHANGES

Helped 8,000 small businesses access affordable health insurance with standardized benefits, multiple plan choices and enhanced decision support through online Plan Chooser.

# BREAKTHROUGH PLAN: CONSUMER-DIRECTED HEALTH CARE

PBGH Members were early adopters of consumer-directed health plans and ushered in a new generation of price transparency and consumer decision support tools.

## BETTER QUALITY INFORMATION

PBGH selected as one of 6 national pilots to receive Medicare Fee-for-Service claims data for physician-level quality performance measurement.

Results used to designate "Blue Ribbon" primary care physicians in health plan provider directory.

### EMPLOYERS CENTERS OF EXCELLENCE

PBGH's centers of excellence program has served over 6,000 patients for joint, spine bariatric and cancer care.

50% of the patients in ECEN avoid unnecessary spine surgery.

PBGH's centers of excellence program has reduced total healthcare costs by \$115M through bundled payment design and avoided complications.

# FIRST PUBLIC QUALITY MEASURES

PBGH first to publish health plan satisfaction survey results and formed the California Cooperative Healthcare Reporting Initiative (CCHRI) to govern statewide plan and medical group patient experience and clinical quality measurement.

#### CALINX

Harmonized early standards for electronic healthcare data exchange for enrollment, claims and clinical laboratory data.

#### LEAPFROG GROUP

PBGH co-founded the Leapfrog Group which set hospital patient safety standards and led to better patient outcomes.

#### NATIONAL HEALTH POLICY AND ACA IMPACT

PBGH Congressional testimony, know-how and lessons learned influenced the content of the ACA, including the Quality Reporting System for the Exchange plans.

PBGH helped incorporate elements that mattered to employers and consumers into the ACA.

## PRACTICE TRANSFORMATION INITIATIVE

Created \$186 million in healthcare cost savings among 13 provider organizations representing 4,800 physicians through a \$18.4 million CMS grant.

Improved outcomes for 40,000 diabetic patients, with patients avoiding 47,000 hospital days and 17,000 Emergency Department savings.

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#### CLINICAL OUTCOME ACCOUNTABILITY

PBGH was the nation's first employer coalition to hold hospitals accountable for clinical outcomes, working with California state agency to report cardiac bypass surgery outcomes and C-section rates.

# STANDARDIZED PUBLIC REPORTING

PBGH led the U.S.'s first statewide collaboration of HMOs to standardize pay-for-performance measures.

# CALIFORNIA QUALITY COLLABORATIVE (CQC) FORMED

Following the successful Diabetes
Quality Initiative, CQC expanded the
Breakthroughs in Chronic Care Program to help provider organizations
excel in clinical quality.

# PATIENT-REPORTED OUTCOMES MEASUREMENT

PBGH launched/reported California Joint Replacement Registry and publicly reports patientreported outcomes for hip and knee surgery.

National PROMs strategy introduced in oncology care and depression management.

WHAT'S NEXT?

#### NEGOTIATING ALLIANCE

Joint purchasing using standardized HMO benefit designs resulted in a 9.5% reduction in premiums.

2% of premium at risk for performance guarantees. Penalties seed annual \$1 Million Quality Improvement Fund.

#### PHYSICIAN VALUE CHECK

Developed Physician Value Check, which becomes the basis for CG-CAHPS, the gold standard for measuring patient experience with provider groups in the U.S.

#### CONSUMER PURCHASER ALLIANCE

PBGH launched new era of provider rating transparency through the Patient Charter" for Physician Performance Measurement, Reporting and Tiering Programs.

PBGH and its Members catalyzed Medicare's first-ever financial penalties for hospitals with high "never events"

## CMS INNOVATION GRANT: IOCP

PBGH and PBGH Members piloted one of the first outpatient programs to care for medically complex patients under a \$19.2 million CMS grant.

33% of patients in PBGH's intensive outpatient care program experienced a reduction in depression symptoms.

Emergency Department and inpatient admissions use fell, resulting in 21% cost savings.