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Honoring Front Line Workers

As the public health emergency continues, the [California Quality Collaborative](#) team salutes our health care provider partners working on the front lines to provide safe, high-quality and patient-centered care under incredibly difficult circumstances. We're honored to share opportunities and resources that can further improve and strengthen health care quality in California during this challenging time.

Program Highlights

In October, CQC launched our latest improvement collaborative, the [CalHIVE Network](#). The collaborative will engage seven provider organizations throughout the Central Valley and Inland Empire to improve care for patients with asthma and diabetes. CalHIVE's curriculum will focus on chronic disease management provided virtually.

CalHIVE kicked off with a needs assessment conducted by each organization's improvement advisor. As the collaborative's learning activities are all virtual for now, we are designing a mix of live webinars, curated tools and resources to support our first focus area, which is telehealth operations. Finally, our data team has been analyzing the first cycle of provider performance measurement data for the key metrics we'll be improving on as a cohort.

Contact [Peter Robertson](#) with any questions about CalHIVE.

CQC Webinar Series

Spotlight



Jose Ordonez, who has been on CQC's team since 2018, was recently promoted to Data Analyst, where he leads the data collection, validation and analysis for the CalHIVE Network.

Outside of work, Jose is obsessed with collecting motorcycles and going on weekend rides. He also loves teaching and dancing Salsa!

[Jose's Bio](#)

Resources & Tools

Midwifery Initiatives

PBGH developed tools and resource materials to promote the adoption of certified nurse-midwives in

In 2020, CQC launched two webinar series to spark transformation across the delivery system:

- The [Resilient Primary Care](#) series covers topics improving the foundation of high-performing primary care as well as innovations that will bolster practices as they adapt for the future. This year we [reviewed challenges and opportunities in sustaining virtual chronic care](#) and a framework for [primary and maternity care integration](#).
- The [Accelerating Integrated Care](#) series highlights provider organizations' progress integrating behavioral health into primary care, now even more essential as patients' mental health needs increase. We hosted sessions that [spotlighted case studies from providers effectively integrating care and payment](#), and a [deep-dive on patient perspectives around screening](#).

Upcoming webinars will be sent to the CQC listserv and posted to our Events page. Contact [Kristina Mody](#) with questions or suggestions for future webinars.

Designing Responsive Telehealth Support

In response to COVID-19, CQC hosted bi-weekly webinars between the end of March and June supporting primary care practices rapidly implementing and optimizing telehealth to care for patients unable to be seen in-person during the pandemic. In this [blog post](#), we synthesized our learnings around what providers and patients want in telehealth, and how technical assistance organizations can best support the transition to seamless virtual care.

Upcoming Events

Resilient Primary Care: Strengthening Your Telehealth Strategy webinar

California. Integrating midwives into practices and hospital deliveries can lower the total cost of care. When physicians and midwives practice collaboratively, childbirth becomes less medicalized and has fewer interventions (fewer C-sections, inductions, epidurals). Midwifery-led care and physician-midwife collaborative practices also drive higher quality scores (e.g. higher rates of breastfeeding).

[Midwifery Resources](#)

Telehealth and virtual care adoption skyrocketed in 2020, but many health care providers and provider organizations implemented technology quickly and haven't incorporated virtual care into their strategic roadmap. On Thursday, January 28 (11:00-12:00PT), guest presenter David Ford from the California Medical Association will share a framework for strategic planning around telehealth and examples from other provider organizations' learnings and successes. Come prepared to share your own experience and questions. Register [here](#).

Partner Update

California Improvement Network (CIN)

In the Fall 2020 issue of CIN Connections, [Emerging Innovations: Health Care During a Pandemic](#), Dr. Mitch Katz, president and CEO of NYC Health + Hospitals, shared how he adapted the delivery model in the surge of the pandemic in New York City, as well as how CIN partners modified their work and what they've learned in the midst of massive change during these past months.

California Medical Association (CMA)

CMA is hosting a 12-part webinar series, Telehealth for Small and Medium Practices, covering all aspects of implementing telehealth in a medical practice. Register for upcoming sessions and access past webinar materials [here](#).

Integrated Healthcare Association

On November 5th, CQC was honored to sponsor [IHA's virtual stakeholders meeting](#), when health care leaders strategized around performance measurement in time of a pandemic and celebrated leaders working in health care quality.

California Quality Collaborative (CQC) is a health care improvement program of the Pacific Business Group

on Health dedicated to advancing the quality and efficiency of the health care delivery system in California. CQC creates scalable, measurable improvement in the care delivery system important to patients, purchasers, providers and health plans.



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