



CALIFORNIA QUALITY COLLABORATIVE  
*Breakthroughs for Better Health Care*

[calquality.org](http://calquality.org)

July 2020

## Adjusting to the New Normal

2020 is now halfway over, and health care is still in the midst of simultaneous COVID-19 response and recovery. At the same time, many are wondering how the health care system could take lessons from the pandemic and transform for the better. To support practices as they meet today's challenges and prepare for the future, CQC is pleased to announce the launch of the [CalHIVE Network](#), our new technical assistance program focused on improving chronic conditions through telehealth. Read on for more about CalHIVE, upcoming CQC events, and partner resources.

## Upcoming Events



**RESILIENT PRIMARY CARE**

### Resilient Primary Care Series: Optimize Virtual Chronic Disease Care

August 6, 11:00am-12:00pm PDT

The recent public health emergency confirmed that high quality, patient-centered primary care is the essential core of an effective, efficient health system. In our "Resilient Primary Care" webinar series, CQC will support primary care practices to build and strengthen internal capacity by facilitating peer learning and spotlighting successful practices, covering topics relevant to both the foundation of high-performing primary care and health care innovations that will bolster practices as they adapt for the future.

Please join us and [register](#) for the first session in this series on August 6th at 11:00am PDT, where we will focus on highlighting successes and challenges for practices using virtual care to provide chronic disease

## Staff Spotlight



As Project Manager, Michael Au leads the team by providing direction through defining project objectives, tracking execution, and developing processes and systems for management of our programs.

He enjoys board games, coffee, building keyboards, and taking his dog, Kuma, on hikes.

Drop him a [note](#) and say "hi!"  
[Michael's Bio](#)

## Resources & Tools

### COVID-19 Response

In response to COVID-19, to support small practices and IPAs, we hosted bi-weekly webinars from the end of March through June.

[COVID Webinars](#)

care, and share information on CQC's next program, the [CalHIVE Network](#). For this session, front line providers and care teams, IPA leaders and staff should attend; health plans and other technical assistance partners are encouraged to join, listen and share.

[Register](#) by Wednesday, August 5th. Materials will be posted on CQC's [Webinar page](#).

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### **Biosimilars: The Next Frontier**

August 12-13, 11:00am-2:00pm PDT

The [California Quality Collaborative \(CQC\)](#), [Pacific Business Group on Health \(PBGH\)](#) and [Integrated Benefits Institute](#) are pleased to invite you to “**Biosimilars: The Next Frontier**,” which will be held as a two-day webinar series on August 12-13, 11:00 am-2:00 pm PDT. Specialty drugs are a major driver of overall health care spending. Learn more about strategies that employers and provider organizations and deploying to improve affordability and quality, while managing overall spend for biologics. You’ll also hear about the major barriers to entry – misaligned financial incentives, contracting issues and policies that impact the biosimilar product pipeline. Featured speakers include:

- Wayne Winegarden, PhD, Sr Fellow & Director, Center for Medical Economics and Innovation, Pacific Research Institute; Partner, Capital Economic Advisors
- Kimberly Tsai, PharmD, CGS, Clinical Pharmacist Supervisor, MemorialCare Medical Foundation
- Megan McIntyre, PharmD, MHA, Pharmacist Advisor, Benefits & Revenue Cycle, Virginia Mason Medical Center

Please [register here](#) using this special CQC code, **CalQuality2020**, for a discount! You will receive a unique Zoom link at a later date. If you have any questions, please contact Anne Ladd at [ALadd@pbgh.org](mailto:ALadd@pbgh.org) or Emma Hoo at [EHoo@pbgh.org](mailto:EHoo@pbgh.org)

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### **Learn How to Design Engaging Virtual Events**

August - November 2020

Interested in learning how to foster authentic engagement and meaningful dialogue in virtual settings? [CQC](#) is partnering with the [Institute for High Quality Care \(IHQC\)](#), [California Improvement Network \(CIN\)](#) and [Global Learning Partners](#) and is offering a new learning program for health champions who build coalitions,

As part of our COVID-19 response, we collected telehealth implementation resources, funding opportunities, offers of support and more on our [Resource Page](#).

#### [COVID Resources](#)

##### Midwifery Initiatives

PBGH developed tools and resource materials to promote the adoption of certified nurse-midwives (CNMs) in California.

#### [Midwifery Resources](#)

##### Practice Transformation Initiative Library

The PTI team created a library of tools, resources, and content developed during the 4-year program for use by solo providers/small practices, IPAs and QI professionals supporting primary care transformation. Browse the library!

#### [PTI Library](#)

##### Other Opportunities

Applications now open for the California Health Care Foundation’s (CHCF) Health Care Leadership Program. Visit the [website](#) or [email](#) for more information. The application deadline has been extended to August 31, 2020.

train, and lead teams and groups in virtual environments. The program is participant-centered and rooted in the principles and practices of adult learning. CIN partners will have priority enrollment for this opportunity, which will run from August to November.

For more information, contact  
[Christina.Travlos@ucsf.edu](mailto:Christina.Travlos@ucsf.edu).

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## Program Highlights



The California Quality Collaborative (CQC) invites you to join the [\*\*CalHIVE \(Health. Impact. Value. Engagement.\) Network\*\*](#), an improvement collaborative and technical assistance program designed to improve clinical outcomes for patients with chronic conditions by fully optimizing the tools of virtual health care. CalHIVE builds upon and continues the work of CQC's successful statewide [\*\*Practice Transformation Initiative\*\*](#) and utilizes expertise and resources to transform primary care practices for value-based payment.

[\*\*CalHIVE\*\*](#) is set to start in October of 2020 in the Imperial Country, the Central Valley, and the Inland Empire. Recruitment is underway and will be completed by September 2020.

More information can be found in the [\*\*CalHIVE Program Prospectus\*\*](#).

If you're interested in signing up, please email Michael at [mau@pbgh.org](mailto:mau@pbgh.org)

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### **Accelerating Integrated Care Series**

On June 24th, we introduced our new webinar series, "Accelerating Integrated Care" with our first session, "Align Payment. Thank you again to our presenters, Melora Simon, Dr. Tiffany Nelson of Desert Ridge Family Physicians and Innovation Care Partners, and Julie Fortune of Providence St. Joseph Health for sharing their insights and expertise.

During the webinar, we:

- Examined the current state of integration of behavioral health into primary care in California
- Considered innovations enabled by aligned payment
- Heard about actions payers and providers are already taking to offer integrated care
- Identified immediate actions your organizations can take to offer integrated care

If you were unable to attend, please find the following resources:

- [Webinar recording](#)
- [Slide deck](#) with summary
- The California Health Care Foundation's Issue Brief, [Weaving Together Mental and Physical Health Care Outside the Safety Net](#), authored by CQC, highlights additional solutions and innovations to integrate behavioral health into California's primary care practices

All upcoming webinars in the series 'Accelerating Integrated Care' will be announced on our [Events page](#).

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## Partner Update

### **Behavioral Health Telehealth funding opportunity**

The California Department of Health Care Services (DHCS) is utilizing federal grant funding to support organizations to develop, enhance and/or expand their facility's telehealth infrastructure to address the needs of individuals with substance use disorder and/or mental health disorders. Applications are due by August 3 at 1:00pm.

#### **There are two individual funding opportunities:**

1. Substance Use Disorder Telehealth Activities
2. Mental Health Telehealth Activities

**Eligible organizations** are those that provide direct treatment and recovery support services. See eligibility criteria on the grant website.

#### **Application Materials**

- [Behavioral Health Telehealth Funding and Application Overview with link to apply](#)
  - [Budget Template](#)

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### **Telehealth Webinar Series for Small and Medium Sized Practices**

August 13, 12:15pm-1:15pm PDT

The [California Medical Association](#) is launching a new webinar series on Telehealth, August 13 at 12:15pm PDT, for small and medium sized practices. The series will have a special emphasis on practices that serve Medi-Cal/Uninsured patients. This webinar is free, [register here](#).

California Quality Collaborative (CQC) is a health care improvement organization dedicated to advancing the quality and efficiency of the health care delivery system in California. CQC creates scalable, measurable improvement in the care delivery system important to patients, purchasers, providers and health plans.



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