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UPCOMING EVENTS

A CQC “Best Practices in Oncology Palliative Care” Webinar

Palliative Care

Faculty: Kavitha Ramchandran, MD

Clinical Associate Professor of Medicine in the Division of Oncology and
Stanford Cancer Institute's Medical Director for PathWell

Thursday, February 7th, 2019
12:30 - 1:30 pm (PST)

Register here: <https://cqc-onco-series-2-2019.eventbrite.com>

In the third of CQC's new complimentary educational webinar series: "Best Practices in Oncology Palliative Care," Dr. Kavitha Ramchandran will be presenting on palliative care.

Summary:

This webinar will discuss how palliative care can improve the quality of patient's lives if combined with oncology care. The speaker will describe how palliative care is delivered in today's health care system, the value it provides and the difference between primary and specialist palliative care. The speaker will also provide resources on how to obtain training in palliative care.

Kavitha Ramchandran, MD, graduated with an undergraduate degree from Stanford University, did medical school and residency training in medicine at University of California, San Francisco and completed her fellowship in Medical Oncology and Palliative Medicine at Northwestern University, Chicago. She joined faculty at Stanford University in 2010. Currently she is a Clinical Associate Professor of Medicine in the Division of Oncology.

Dr. Ramchandran is recognized for her contributions as a leader in the integration of palliative and oncology care. Dr. Ramchandran is one of a small number of dual trained faculty who are working to build synergies between the fields of oncology and palliative medicine in the areas of supportive care research, and novel models of care. She now serves as Stanford Cancer Institute's medical director for PathWell dedicated to improving the quality of life experience for patients with a cancer diagnosis.

This webinar will be co-hosted by **Bart Wald, MD**, Medical Director of the [California Quality Collaborative \(CQC\)](#).

Who should attend:

This series will evaluate best practices in managing the costs of care related to oncology referrals, procedures, and treatments and is designed for those who frequently evaluate the medical necessity and appropriateness of oncology care, including:

- Medical directors;
- Nurse care managers;
- Utilization review nurses;
- Oncologists interested in learning about current best practices in high quality and cost-effective care

Future webinars:

- Stay tuned for future webinars on this oncology series!

Contact us:

Questions? Bring them to the webinar or contact Jose Ordonez at jordonez@calquality.org.

Integrate Substance Use Disorder Treatment into Primary Care: Best Practices for Care Teams - Webinar 2/7

While 8% of Californians have substance use disorder (SUD), the vast majority do not receive treatment. Closing the gap will require expanding access to SUD treatment by integrating SUD services into primary care organizations and practices.

This webinar, which will feature the California Improvement Network's newly released toolkit, is a guide for primary care organizations and care teams working to integrate SUD treatment services. Presenters will summarize three strategies and associated tactics to advance integration efforts among care teams:

1. Shift attitudes about addiction.
2. Increase awareness about community and patient impact.
3. Accelerate access to treatment.

For each strategy, the webinar presenters will highlight the actions and resources with the most impact, based on feedback from experienced organizations and evidence-based literature. Please click [here](#), to register for this event.



Register for our Improvement Coaching Workshop before it sells out again

Improvement Coaching Workshop

Wed & Thurs, March 13 - 14, 2019 | 8:30am - 4:30pm (PDT)

Location: Center at Cathedral Plaza | 555 W Temple Street | Los Angeles, CA 90012

[Learn more and register here.](#)

This highly interactive two-day workshop provides an overview of quality improvement (QI) and coaching basic in a practice or clinic setting with a focus on the practical application of these concepts. The course is designed for new practice improvement coaches or facilitators and anyone who wants a refresher.

Please register for the Improvement Coaching Workshop by clicking [here](#). If you have more questions about this workshop? Contact Jose Ordonez at jordonez@calquality.org.



PROGRAM HIGHLIGHTS

Two new CQC toolkits: Pathways to Person-Centered Care and Building Care Solutions: Analysis of Care Coordination Programs for Medically-Complex Patients

[Pathways to Person-Centered Care](#): This toolkit takes the American Geriatrics Society definition of person-centered care and helps translate the elements of the definition into manageable steps, that put together will lead to transformation. For providers interested in implementing person-centered care, this tool breaks down the definition elements into specific operational changes in healthcare settings.

[Building Care Solutions Toolkit](#): This toolkit analyzes ten of the programs participating in our Building Care Solutions collaborative, looking at the common care model elements, program design choices, and operational considerations undertaken by each program. Based on structured interviews and a common program template, the toolkit provides insights that may be helpful to organizations developing and evolving programs for medically complex patients.



PTI Coaches Present at International Conference on Practice Facilitation

Four practice coaches participating in PTI's Master Coach development program, the Aspiring Coaches of Excellence Collaborative, attended the International Conference on Practice Facilitation in December to learn from peer coaches and deliver a presentation about PTI results and learnings for scaling transformation statewide.


Michelle Mora of Molina Healthcare shared how working intensively with a particular practice and better understanding their needs has re-shaped Molina's quality improvement approach with practices, evolving from distributing HEDIS data to now actively partnering on process change on the front lines, such as implementing patient feedback surveys and shared agenda tools.

Lasha Tennyson of HealthCare Partners detailed how HCP has quickly scaled coach development and improvement efforts across its 400 participating practices by: aligning regional efforts with strategic goals, systematically sharing and reviewing PDSA learnings in cross-regional meetings to determine whether to spread, and improving the efficacy of centralized services for practices, such as a refocus of care management resources on patients at highest risk and the refinement of tools for engaging patients and families by care teams.

CQC Mission Statement:

California Quality Collaborative (CQC) is a health care improvement organization dedicated to advancing the quality and efficiency of the health care delivery system in California. The CQC will generate scalable and measurable improvement in care delivery in ways important to patients, purchasers, providers, and health plans.

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