

# PBGH stands behind the Triple Aim 2011-2015

1. Improve Population Health | 2. Enhance the Patient Experience | 3. Reduce or Control Cost



## Program & Organizational Metrics – Level One – 2015 Metrics

### Engaging Consumers

**ALL** national health plans publicize physician fee schedules and tie to benefits.

**30%** of consumers report using patient ratings of doctors when choosing a physician

**25%** more consumers report participating in a decision making process when considering treatment

### Paying for Value

**20%** of health plan payments to providers are based on quality and efficiency ratings

Bend member purchaser cost trend to **CPI+1**

### Redesigning Care Delivery

PBGH dashboard is **adopted** and results **published**

**7%** increase in overall satisfaction rating of routine and chronic care

**25%** increase in proportion of routine and chronic care patients who receive "right care"

**25%** reduction in preventable hospital and ER admissions

### Advancing Policy

Legislation and policies that support our other goals are successfully advanced.

## Project Metrics – Level Two

Project goals must contribute to the Program & Organization level goals and will likely be cross functional  
e.g. Better Maternity Care will reduce costs (Paying for Value) and improve shared decision making (Engaging Consumers)

## Staff Metrics – Level Three

# Program & Organizational Metrics – Level One – 2015 Metrics



METRIC

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GOAL

## Engaging Consumers

Consumers have necessary information about total cost and quality to make informed decisions about, plans, providers and/or treatment options

Patients use consumer reported satisfaction of doctors online

Patients are active participants in treatment decisions

## Paying for Value

Payment reform motivates providers to partner with high quality and cost efficient specialists

Financial incentives are aligned toward managing total cost of care

## Redesigning Care Delivery

Uniform measurement tool for redesigned care delivery models and their effectiveness

Newly redesigned care programs have improved how care is delivered and are demonstrating better outcomes

PCPs are partnering with cost efficient and high quality specialists to deliver care

## Advancing Policy

To be a recognized expert and advocate for policies that advance Value Based Purchasing goals including: influencing federal payment policy; ACO rules; spending of HIT incentives; quality measures used to pay for value

Private/public partnerships drive policy solutions that redesign care delivery and payment reform