



Introduction

This document is intended as a companion to the Health Plan Shopping Services Evaluation. For employees to use Kaiser Permanente's shopping services tools, they must have registered on the Kaiser Permanente's website. Below are instructions for registering on the site, including the URL for registration, what information the employee needs to have on hand; and how to get assistance.

Instructions for Login

KAISER PERMANENTE. Find doctors & locations My profile Member assistance Español

Choose your region My health manager Health & wellness Shop health plans Locate our services

Members sign on **Security**

User ID Forgot your user ID?

Password Forgot your password?

By signing on, you agree to our Terms and Conditions Privacy Statement

Sign on Register now

Prospective members Employers/Administrators Media representatives Brokers Job seekers

Important notices

Protect your child from whooping cough: California law requires Tdap vaccination to enter seventh grade.

New members: Get started

Step 1: sign up for your user ID and password.
Step 2: choose your doctor. (You can change for any reason, at any time.)
Step 3: make an appointment.

Find our locations, learn about getting care, transferring records, and meet with our member coaches.

Care on your terms

Day or night, My health manager saves you time. Take it everywhere with the free KP smartphone app.

- make or cancel appointments online
- refill prescriptions (they'll arrive at your doorstep, free shipping)

Connect your doctor, view test results online.

Q: Where do I go?

Go to www.kp.org

Q: What do I need to have in hand?

You'll need:

1. Your name
2. Your birth date
3. Area in which you are insured (e.g., Northern California)
4. Your Medical Record Number (MRN). MRN can be found on your membership card, or by calling 1-800-464-4000 (toll free).

Q: What do I do first?

Click on "Register Now" link in the sign-on box

Fill in the information in the required fields.

Step: 1 Select membership 2 Accept terms 3 Choose user ID 4 Add/adjust registration 5 Complete registration

⚠ Don't use your browser's back button. It will cancel your registration.

Enter your member information

First name Last name

Birth date: (mm-dd-ccyy)
Month Day Year
(Select a month)

Area
(Select an area)

Health/Medical Record number
Close

What is a Health/Medical Record number?
You'll find this number on a Kaiser Permanente card. It's the number used when making appointments.

Submit